

TM Forum Open APIs

Conformance Certification

Company Name: Vlocity Inc.

TM Forum Open API Name: Product Catalog Management API

TM Forum Open API Release Version: 16.5

Report Date: April 2018

1. What Product or Solution does your API support?

This API supports product catalog management within Vlocity’s core Product Catalog, CRM and CPQ suite of applications and is available to any Vlocity application that requires customer/account management capabilities.

2. Overview of Certified API

Product Specifications and Product Offers are at the core of any Product Catalog product in general and naturally in Vlocity Industry Cloud shared Product Catalog as well. The API allows for several product catalog management related operations as per the API specification and is specifically useful when retrieving product specifications or product offering details, creating a product specification or product offering, searching the catalog and other product catalog related business scenarios.

3. Architectural View

The following diagram provides a high-level view of Vlocity’s architecture. Vlocity is built on the Salesforce.com cloud platform and is 100% native and 100% additive to Salesforce.com. Vlocity’s unique integration layer and APIs provide omnichannel support out of the box.

