



Steffen Roehn

*CIO & Senior Adviser, Reliance Jio
Board of Directors, TM Forum*

THE FACE OF DIGITAL LEADERSHIP

Why did you want to join TM Forum's board?

To integrate Reliance Jio's perspective as a digital service provider for 1.3 billion people and as a massive technology startup.

How does your vision for digital leadership align with TM Forum?

My vision for digital leadership is the ability to do things radically differently while at the same time leveraging your existing assets, like customers, people, technology. The Forum has recently made an extremely challenging but very credible shift to become the driving force for all members concerning digital leadership and transformation; that matches my vision and belief in progress through effective collaboration very well.

What do you want TM Forum to achieve in the next 2 years?

Deliver on that very promise – to become the relevant driver for its members' digital journey.

Where were you educated?

I did research and my PhD in physics at the European Center for High Energy Physics, CERN, in Geneva.

Describe a typical day

To start with, there is no 'typical day'. Most of the time I work with leaders of Reliance Jio and other clients in many places of the world to find new ways to drive digital transformation. This can be technical problem solving, development of leaders and experts, or creating new approaches for addressing challenges.

What do you consider your biggest professional achievement?

Masterminding and implementing a massively scalable platform for the fastest growing tech company in the world, Reliance Jio. And developing one of the most talented teams at T-Mobile and Reliance Jio.

What big idea are you working on now?

How to use existing experiences and capabilities of people (in the classic telco world) effectively for digital transformation - including a massive 'unlearning' exercise for everybody to begin with.

What's the low and high point in your career?

The low point was the sale of the consulting company, which I led as CEO after doubling it in revenue, to an owner who didn't know what to do with it. High points were the growth of the global T-Mobile business in the 2000's and the successful launch of Reliance Jio.

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